



LUBIGA INFORMATION MANAGEMENT SYSTEM USER MANUAL

Prepared by: FRIDOLIN MPIZA, Tanzania Network and Software Engineer

Tel: (+255) 683 168 429 / (+255) 713 826 484

Website: [fmpiza.github.io/webfridolin](https://github.com/fmpiza/webfridolin)



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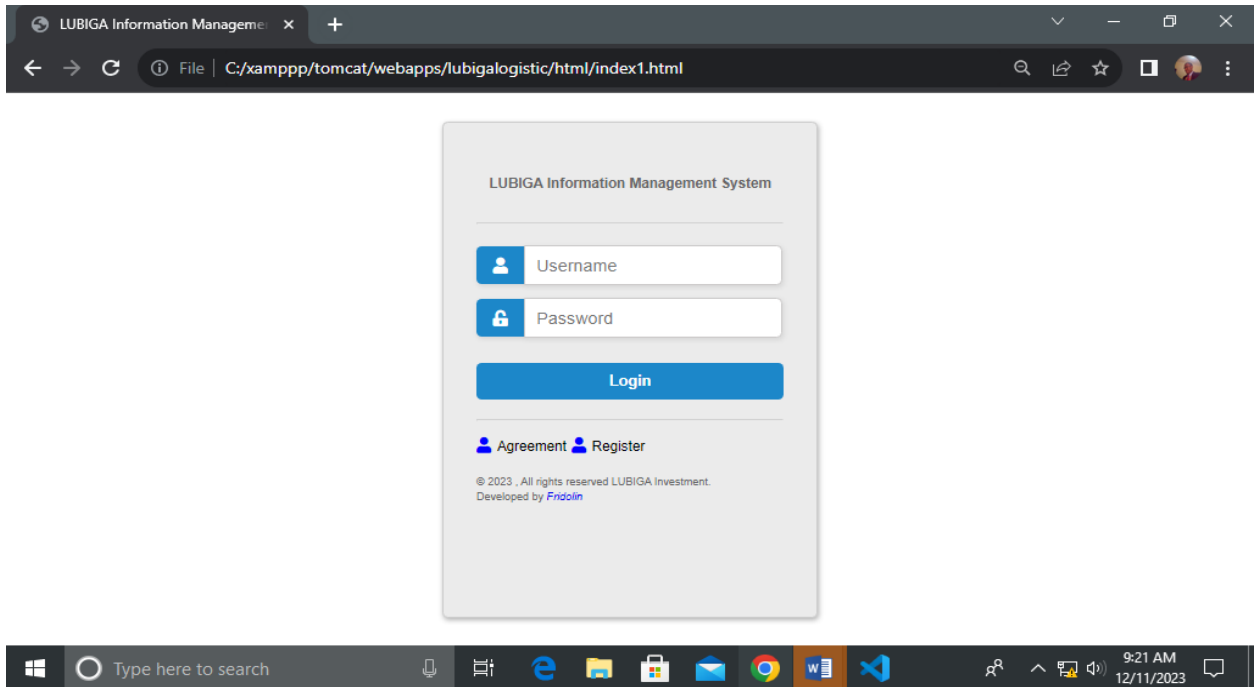
1.0 INTRODUCTION

LUBIGA Information Management System Is an Information Management System whereby a system user can do an online Purchase Requisition, Payments, Approved Reports, Accounting Procedures Access, Stakeholders Access, Employees Registration, Financial Year Access and Auditing Procedures Access by considering on the different User's privileges including System Administrator, Normal Office Staff and a Client in the easiest modes of conducting.

A level of system security is on the highest level of expertise since it comprises the use of different Hash enabled languages (SHA, Deffie Helman Encryption etc) whereby a system user can interact with the system under the highest level of data security against unauthorized people across the system. Also, a system user on the aspect of System Administrator and office staffs can be well interact on the issues of both management and financial reports concerning on the data across the system in the easiest mode of conducting.

2.0 SYSTEM DATA FLOW

A system is formulated by considering the well sequence of data flow from the initial stage of system interaction to the final system subsections depending on the levels of system privileges among the different kinds of system users. The issue of data flow across the system is well described as follows;



3.1 Purchase by Agreement

On this section of the system, users can use to purchase/ make an online purchases booking through agreement including submitting their corresponding details and attachments on the system by clicking on the section named “**Agreement**” as appear on the system dashboard. Therefore, after clicking that section then the system will prompt him / her to submit important agreement required details. After submitting those required details the they will be well stored in database of the system for further procedures. It appears as follow;

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/purchase.html

Search... Account

Agreement

Input Details

Please, input your correct Fullname

Phone Number

Please, input Correct Phone Number

Basic Details

EMAIL ADDRESS

Status

PAYMENT DURATION

[Support](#)

Type here to search 9:31 AM 12/11/2023

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/purchase.html

CONSIDERATION / FEE

PURPOSE

DATETIME

Attachment (Contract)

(PDF FORMAT)

Choose Files No file chosen

[Submit](#)

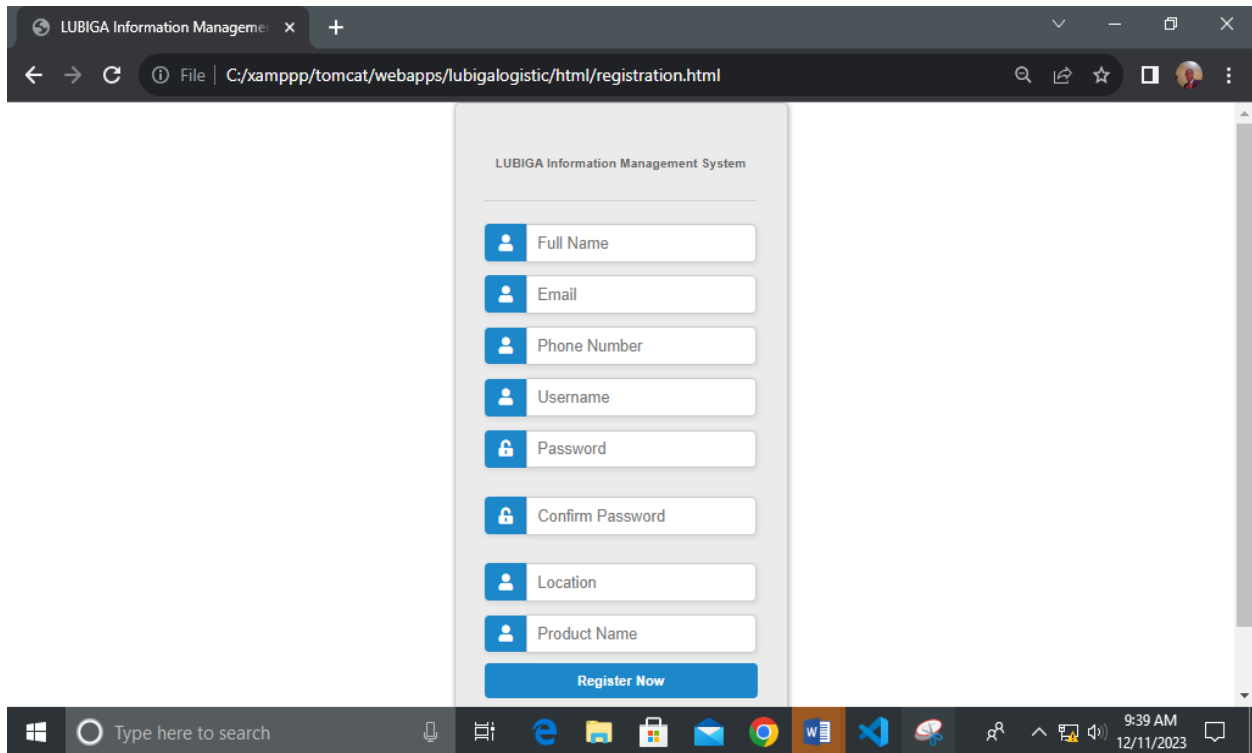
[Support](#)

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Type here to search 9:32 AM 12/11/2023

3.2 Purchase by Login Registration

On this section, the system User can do an online purchases requests of service/ goods by first making a registration so as to have an access to the main dashboard of the system. Therefore, a system user will click on the section named **“Register”** whereby he will submit all the required details so as to complete the process of registration on the acquisition of system access / permission to the main dashboard. It appears as follow;



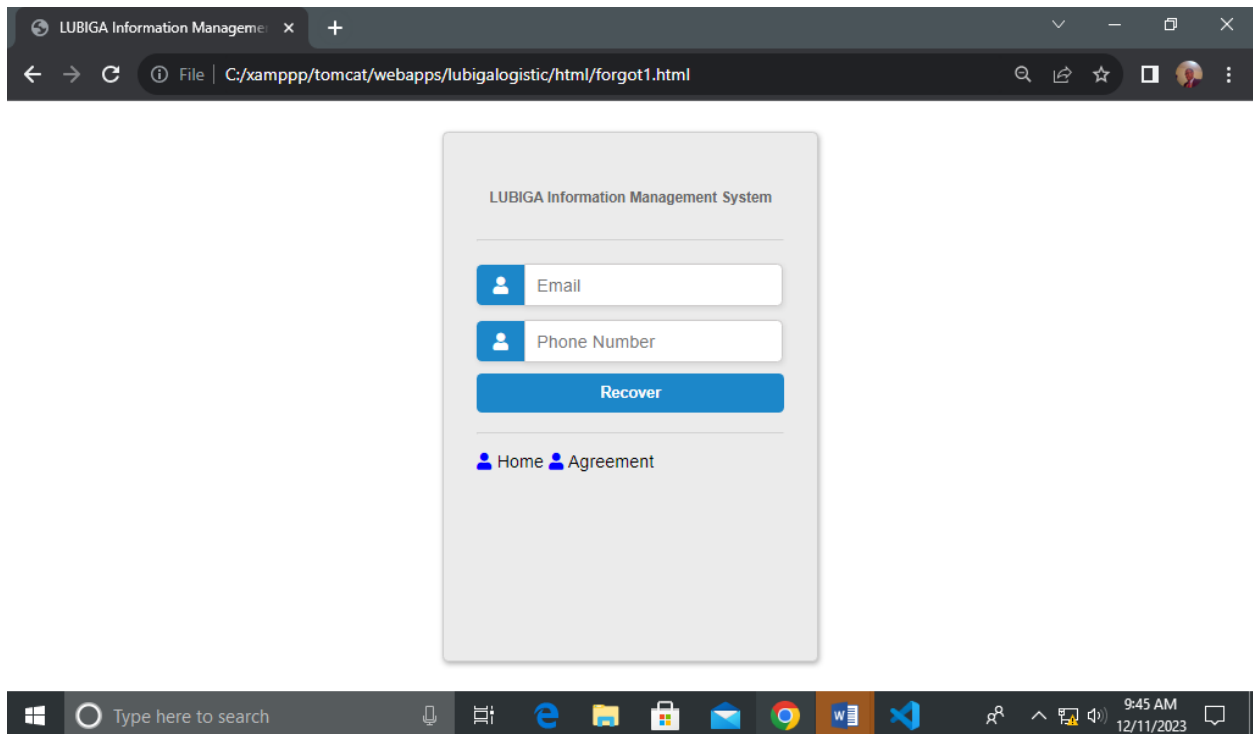
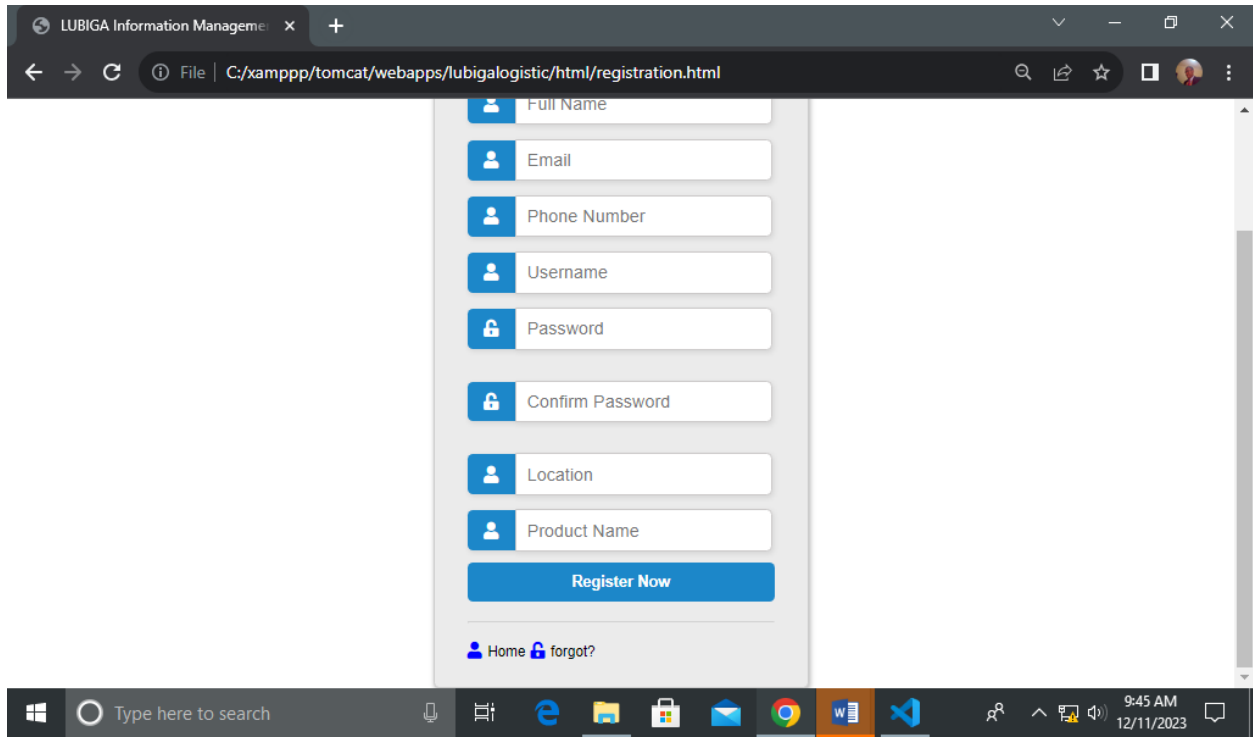
The screenshot displays a web browser window with the address bar showing the URL: `C:/xampp/tomcat/webapps/lubigalogistic/html/registration.html`. The page content is titled "LUBIGA Information Management System" and features a registration form with the following fields:

- Full Name
- Email
- Phone Number
- Username
- Password
- Confirm Password
- Location
- Product Name

A blue "Register Now" button is positioned at the bottom of the form. The Windows taskbar at the bottom of the screen shows the time as 9:39 AM on 12/11/2023.

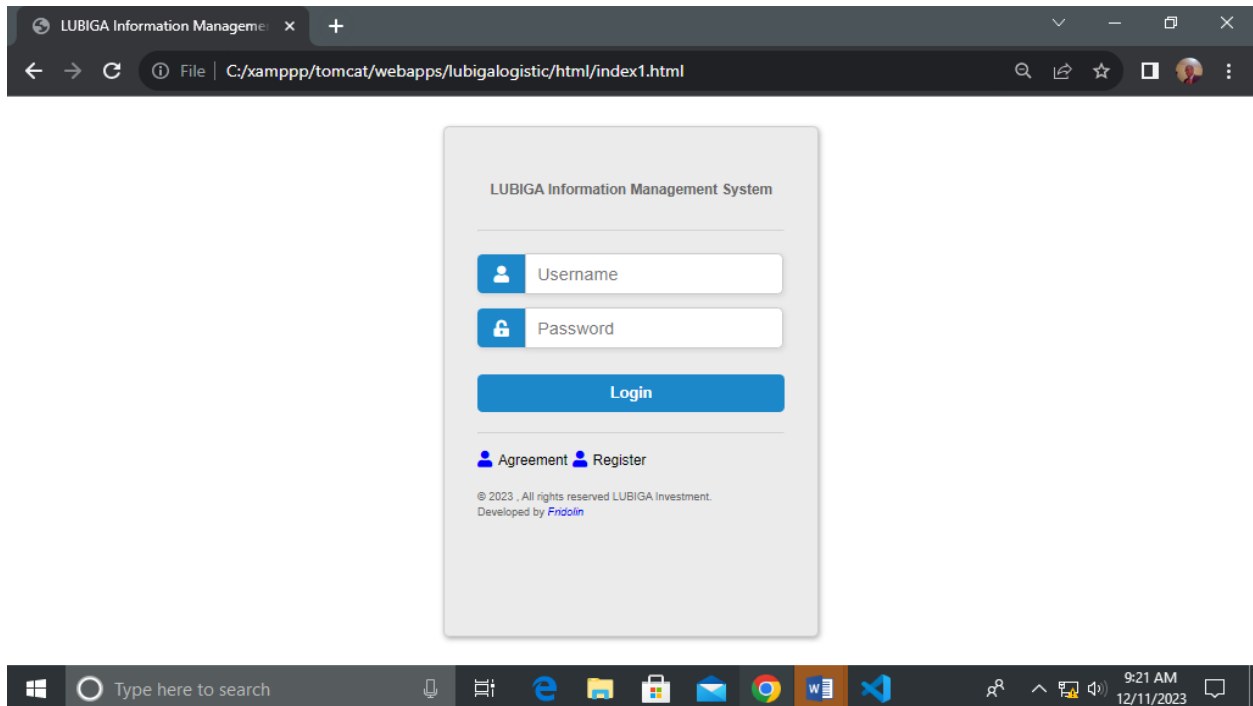
3.3 Reset Forgotten Credentials

On this section, the system user can reset for his/ her forgotten passcode by clicking on the section named **“forgot”** where the system will prompt him to submit the email and phone number for the further reset passcode credentials procedures to be well undertaken. It appears as follow;



3.4 Login Access / Permission [Registered User]

On this section, the system user can now have a login access after completing the process of registration across the system through the point of view of the system dashboard section by submitting their username and password as registered on the previous section of registration on the system. It appears as follow;



4.0 SYSTEM MAIN DASHBOARD

On this section, the system user can view the main system functionalities from the point of navigation section on the left-hand side of the system whereby he / she can choose on what kind of process he needs to interact with. It appears as follow;

LUBIGA Information Management

File | C:/xampp/tomcat/webapps/lubigalogistic/html/dashboard1.html?name=admin&name=Admin1234

Search... Account

Hello, Welcome !! 🐼

Welcome to make a Purchase Request. Make an easy Purchase Order Online Now !!

LUBIGA
INVESTMENT & TRADING CO. LTD

PURCHASE NOW

Requests
Tsh. 000.00 ↑
Total

Orders
Tsh. 000.00 ↑
Total

Total Revenue

January - March

2021 2020

30
20

78%
Growth

Payment
Tsh. 000.00 ↓
Total

Collection
Tsh. 000.00
Total

Support

Type here to search

9:58 AM
12/11/2023

LUBIGA Information Management

File | C:/xampp/tomcat/webapps/lubigalogistic/html/dashboard1.html?name=admin&name=Admin1234

LUBIGA
INVESTMENT & TRADING CO. LTD

Account

Dashboard

Purchase

Payments

REPORTS

Report Categories

Accounting

SUBSYSTEM

Stakeholders

Employees

Request. Make an
ow !!

LUBIGA
INVESTMENT & TRADING CO. LTD

Requests
Tsh. 000.00 ↑
Total

Orders
Tsh. 000.00 ↑
Total

January - March

78%
Growth

Payment
Tsh. 000.00 ↓
Total

Collection
Tsh. 000.00
Total

Support

Type here to search

10:02 AM
12/11/2023

LUBIGA Information Management

File | C:/xampp/tomcat/webapps/lubigalogistic/html/dashboard1.html?name=admin&name=Admin1234

Payment: Tsh. 000.00 ↓ Total

Collection: Tsh. 000.00 ↑ Total

Profile Report: YEAR 2023+ Analysis

Order Statistics: 2023+ [Tsh. 000.00] Total Orders, 38% Weekly

Approval: Pending, Confirmed

Products Status: Contract Based Registered [Tsh. 000.00], Portal Based Registered [Tsh. 000.00]

9:59 AM 12/11/2023

LUBIGA Information Management

File | C:/xampp/tomcat/webapps/lubigalogistic/html/dashboard1.html?name=admin&name=Admin1234

Order Statistics: 2023+ [Tsh. 000.00] Total Orders, 38% Weekly

Cash Purchase Type: Orders

Credit Purchase Type: Orders

Agreement Contract Based: Orders

Portal Non-Contract Based: Orders

Expectations: \$65

Approval: Pending, Confirmed

Products Status: Contract Based Registered [Tsh. 000.00], Portal Based Registered [Tsh. 000.00], Contract Based Non-Registered [Tsh. 000.00], Portal Based Non-Registered [Tsh. 000.00], Contract Based Users, Portal Based Users

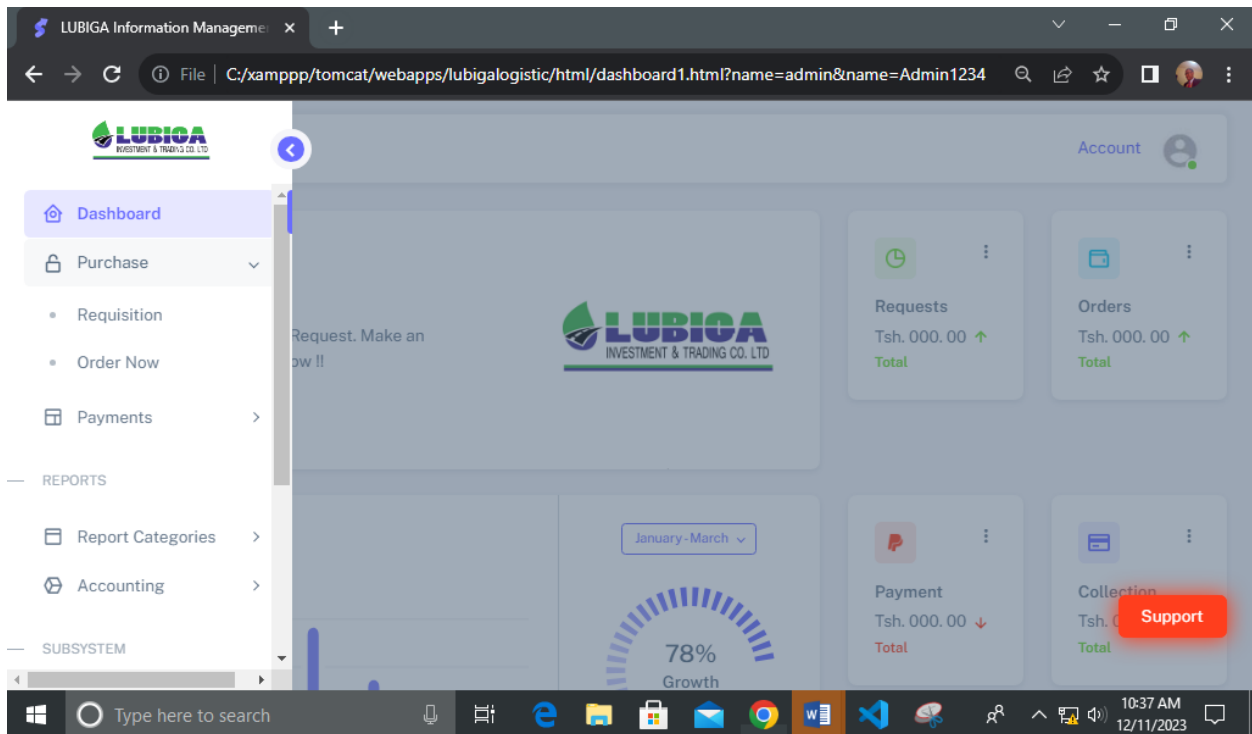
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Agreement User Manual

10:00 AM 12/11/2023

5.0 PURCHASES FUNCTIONALITY

On this section, the system user can do an online purchase processes in the easiest mode of interactivity. Including the Purchases Requisition and Purchases Order Now. Therefore, the system user will click on the corresponding sections depend on the kind of his choice of functionality. It appears as follow;



5.1 Purchases Requisition

On this section, the system user can do an online Purchases Request by clicking on the section named “**Requisition**” where the system will prompt the user to submit required details and finally he will finalize the process of Purchases Request. It appears as follow;

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/request.html


Purchase Requisition

Make a Purchases Request Now !!

DEPARTMENT

PURPOSE

DATE

PR NO.

S/NO.

Support

Type here to search

10:41 AM 12/11/2023

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/request.html

QUANTITY

PRICE

AMOUNT

Confirm

Request Now

Please, Input a clear Purchases Information requests

Cancel

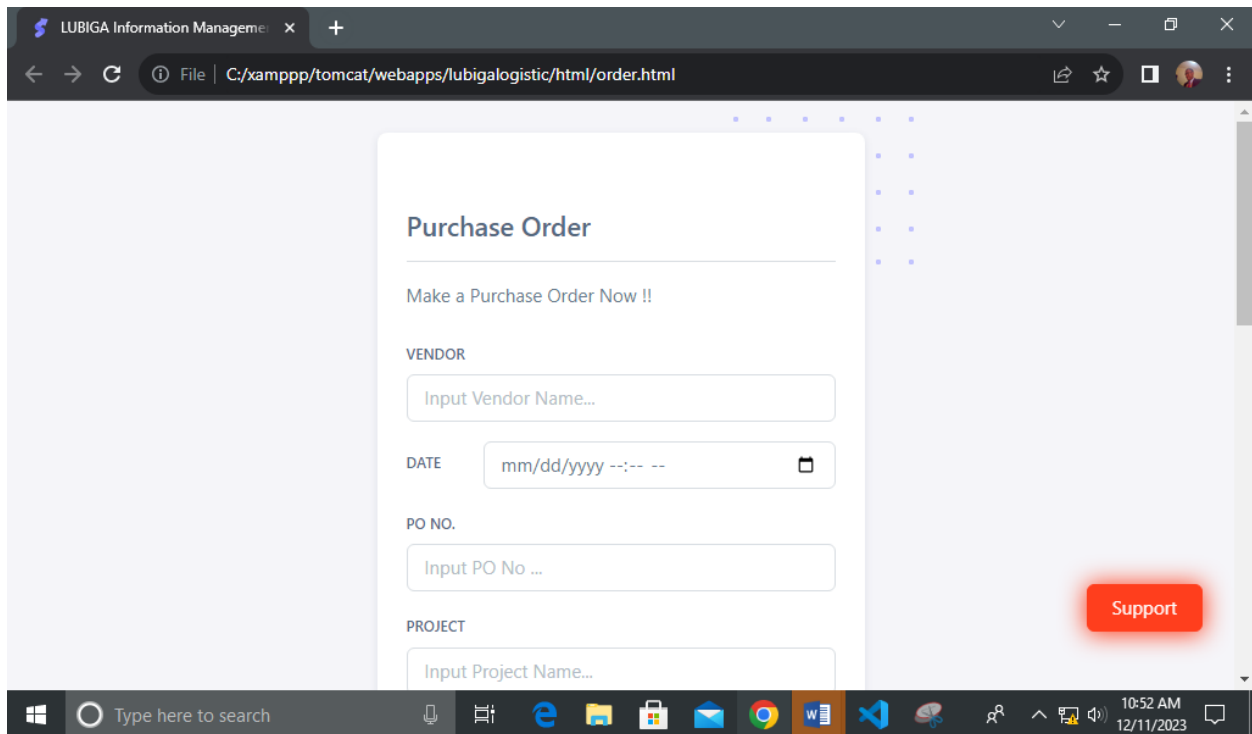
Support

Type here to search

10:42 AM 12/11/2023

5.2 Purchases Order

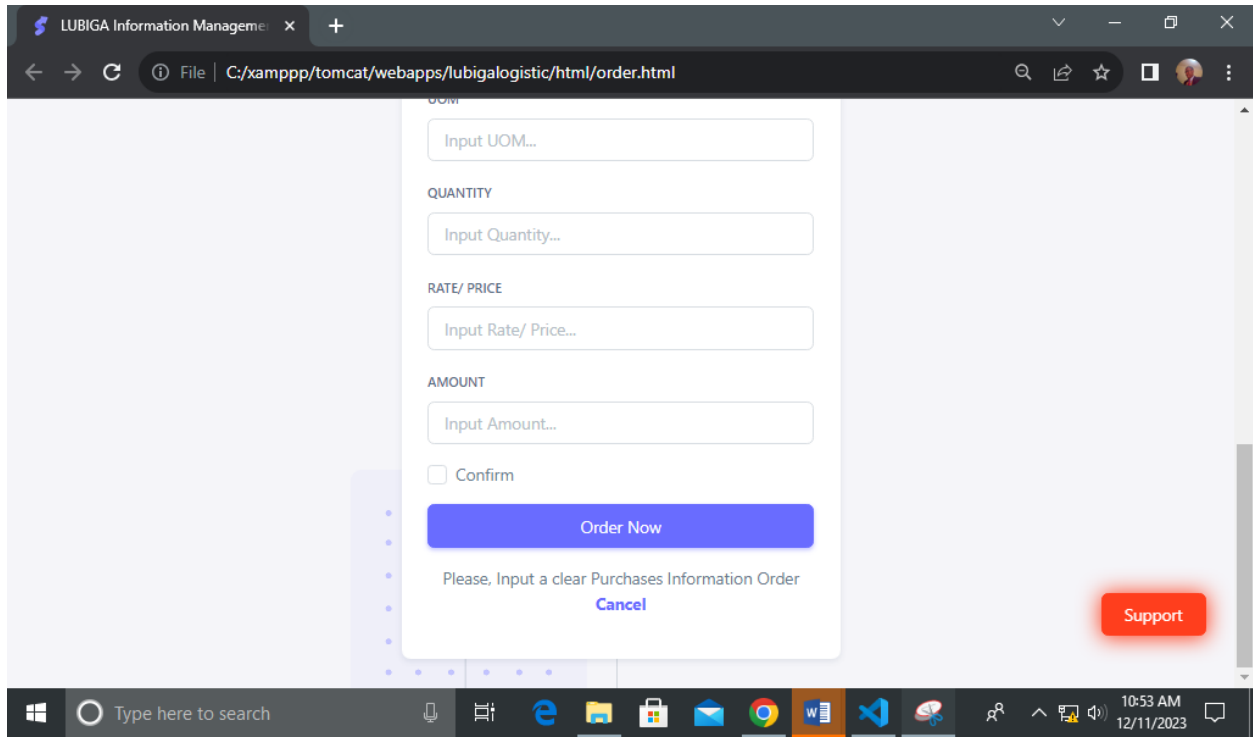
On this section, the system user can do an online Purchases Order by clicking on the section named “**Order Now**” whereby a system will prompt him to submit the required details. Therefore, the submitted Purchases Order by the system user will be well stored in the system database for the further process by the administration. It appears as follow;



The screenshot displays a web browser window with the address bar showing the URL `C:/xampp/tomcat/webapps/lubigalogistic/html/order.html`. The page content is a form titled "Purchase Order" with the instruction "Make a Purchase Order Now !!". The form contains the following fields:

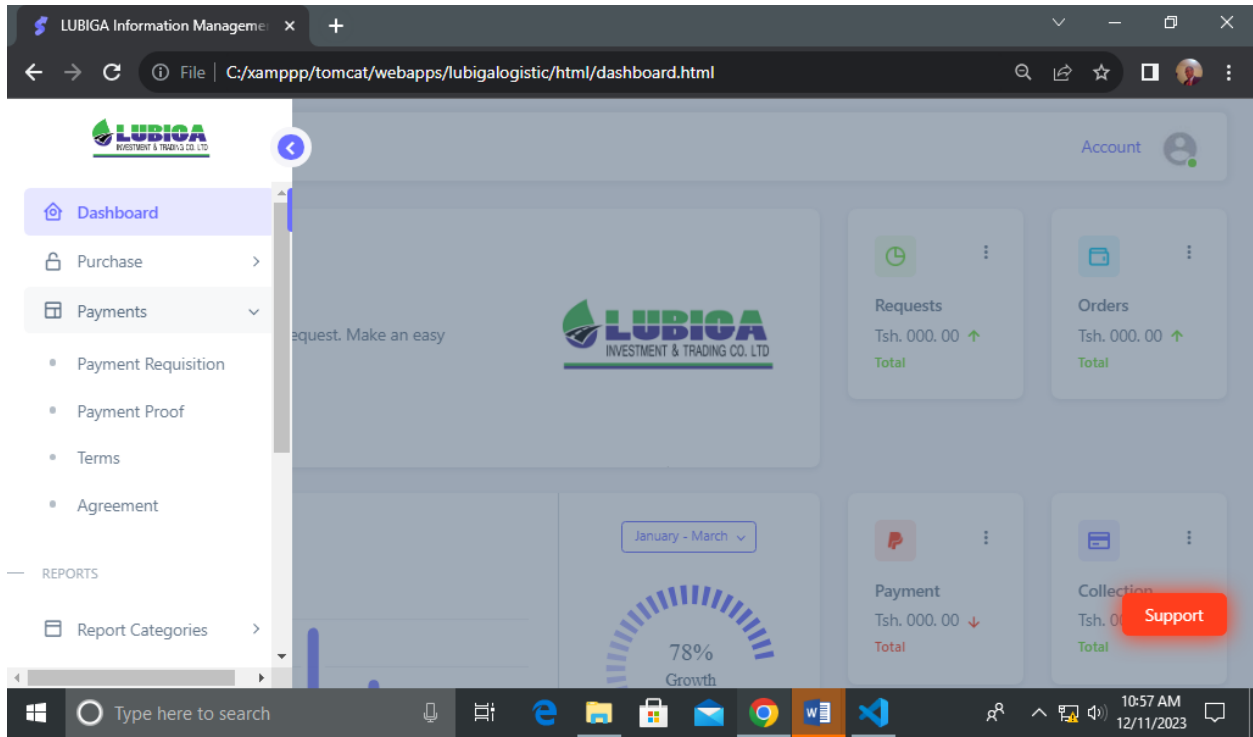
- VENDOR**: A text input field with the placeholder text "Input Vendor Name...".
- DATE**: A date picker field with the placeholder text "mm/dd/yyyy --:-- --" and a calendar icon.
- PO NO.**: A text input field with the placeholder text "Input PO No ...".
- PROJECT**: A text input field with the placeholder text "Input Project Name...".

A red "Support" button is located on the right side of the form area. The Windows taskbar at the bottom shows the system time as 10:52 AM on 12/11/2023.



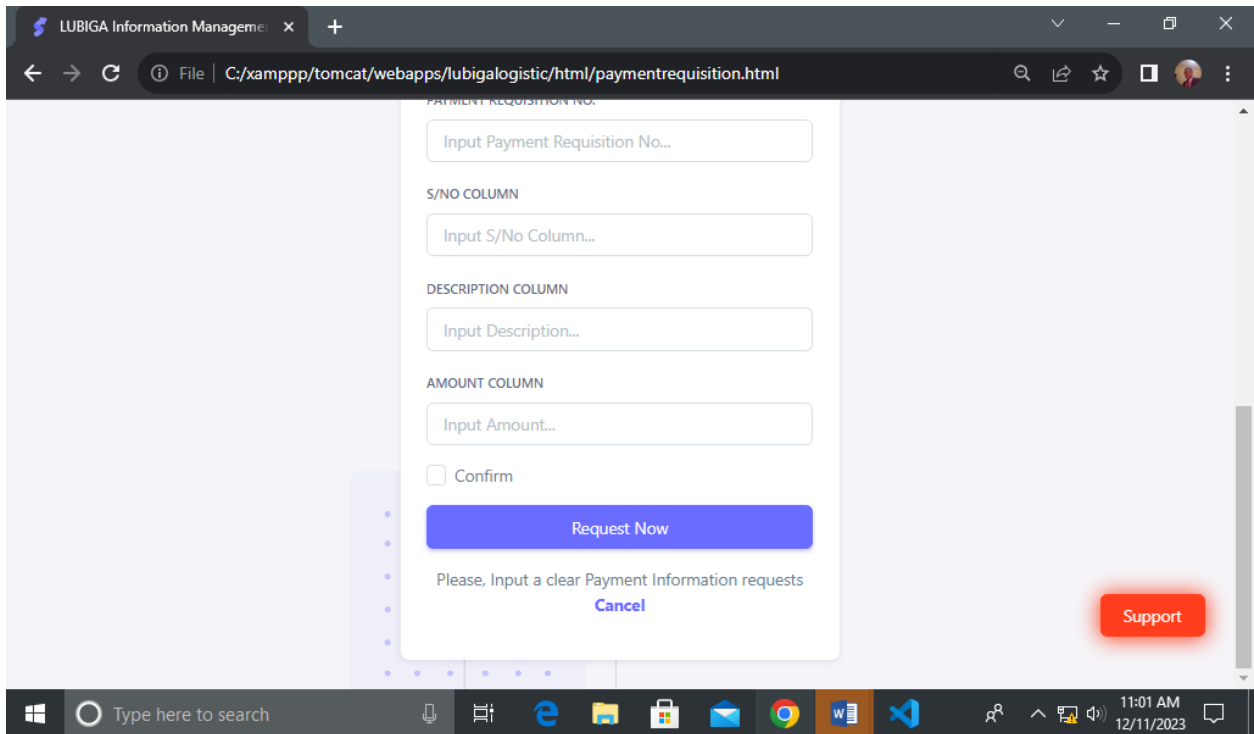
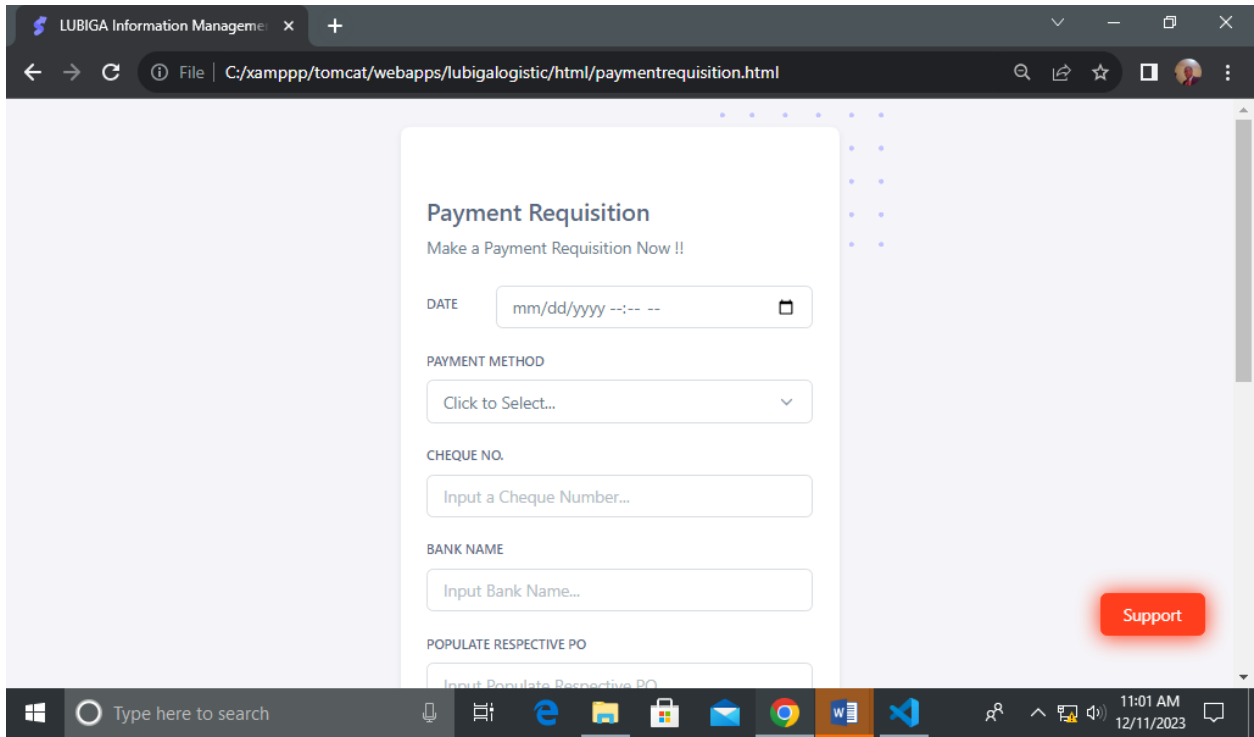
6.0 PAYMENT FUNCTIONALITY

On this section, the system user can do an online Payment functionality by making a choice of several contained Payment functionalities including;



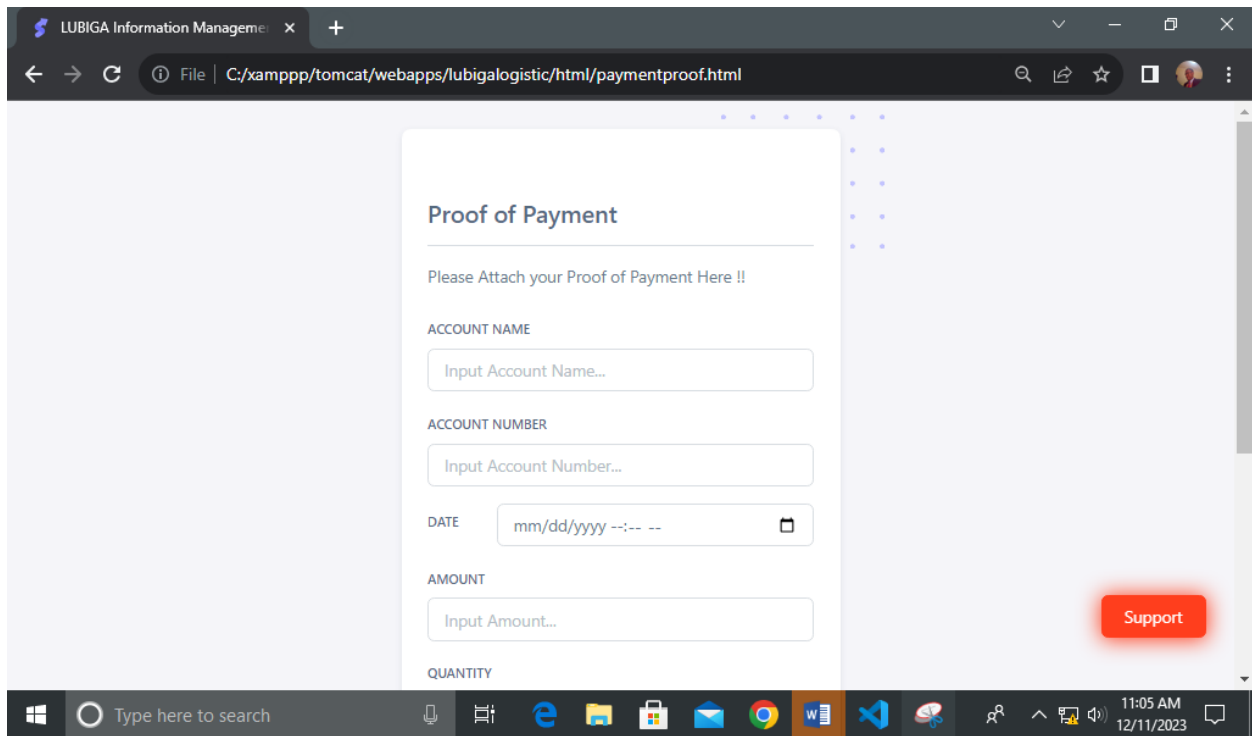
6.1 Payment Requisition

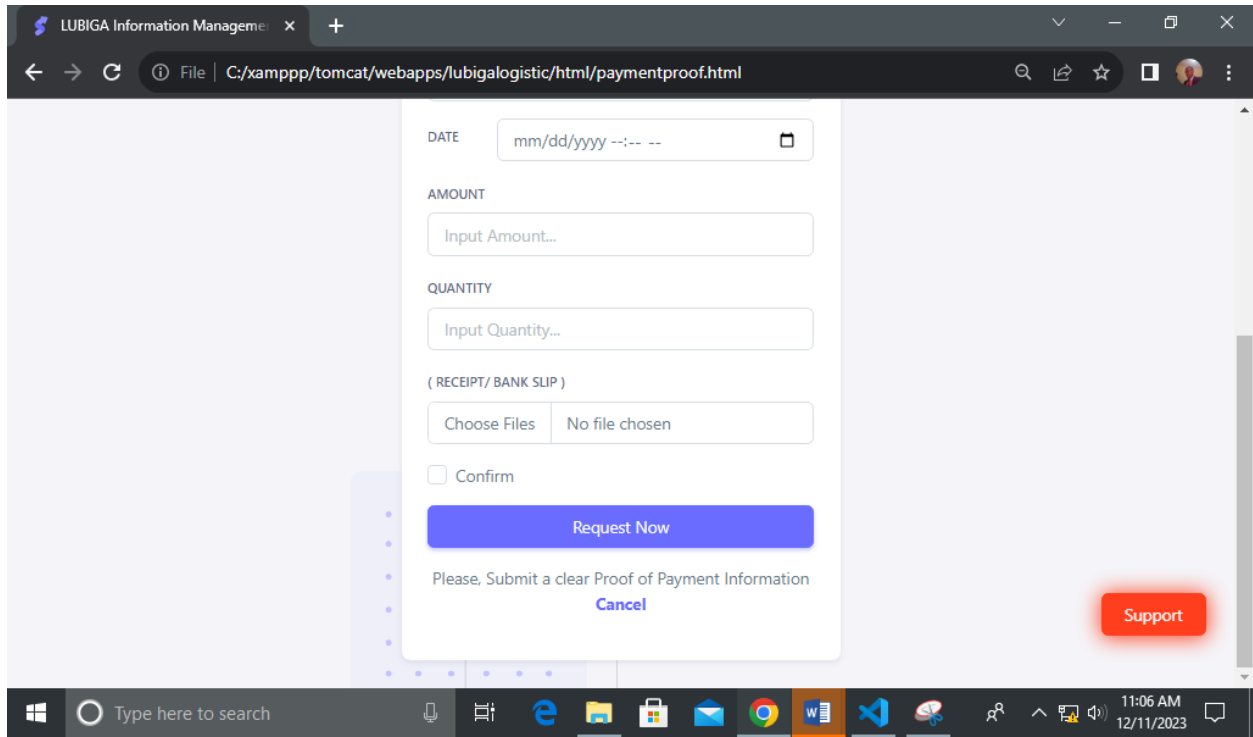
On this section, the system user can do an online Payment Requisition by clicking the section named **“Payment Requisition”** whereby the system will prompt to submit the required details. Therefore, the submitted data will be well stored in the system database for the further processes. It appears as follow;



6.3 Payment Proof

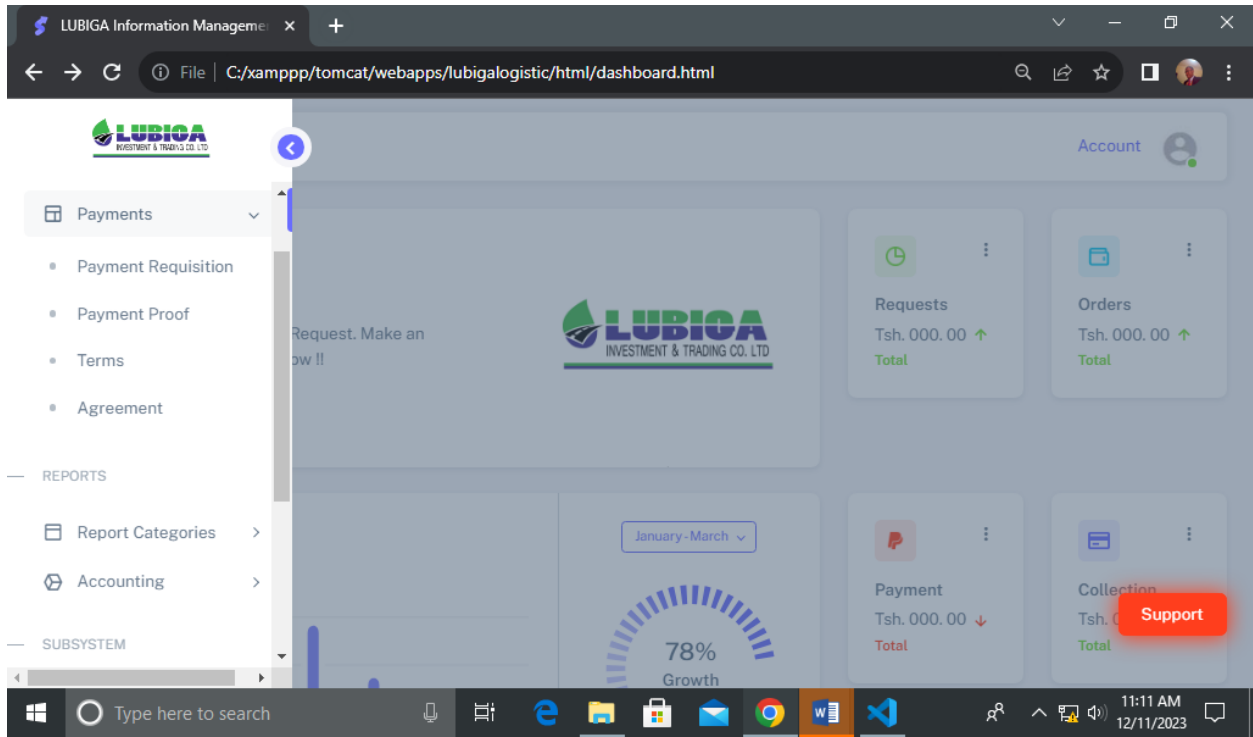
On this section, the system user can interact with the functionality of Payment Proof by clicking on the section named **“Payment Proof”** whereby the system will prompt the user to submit the required details then the data will be well stored in the system database for the further procedures. It appears as follow;





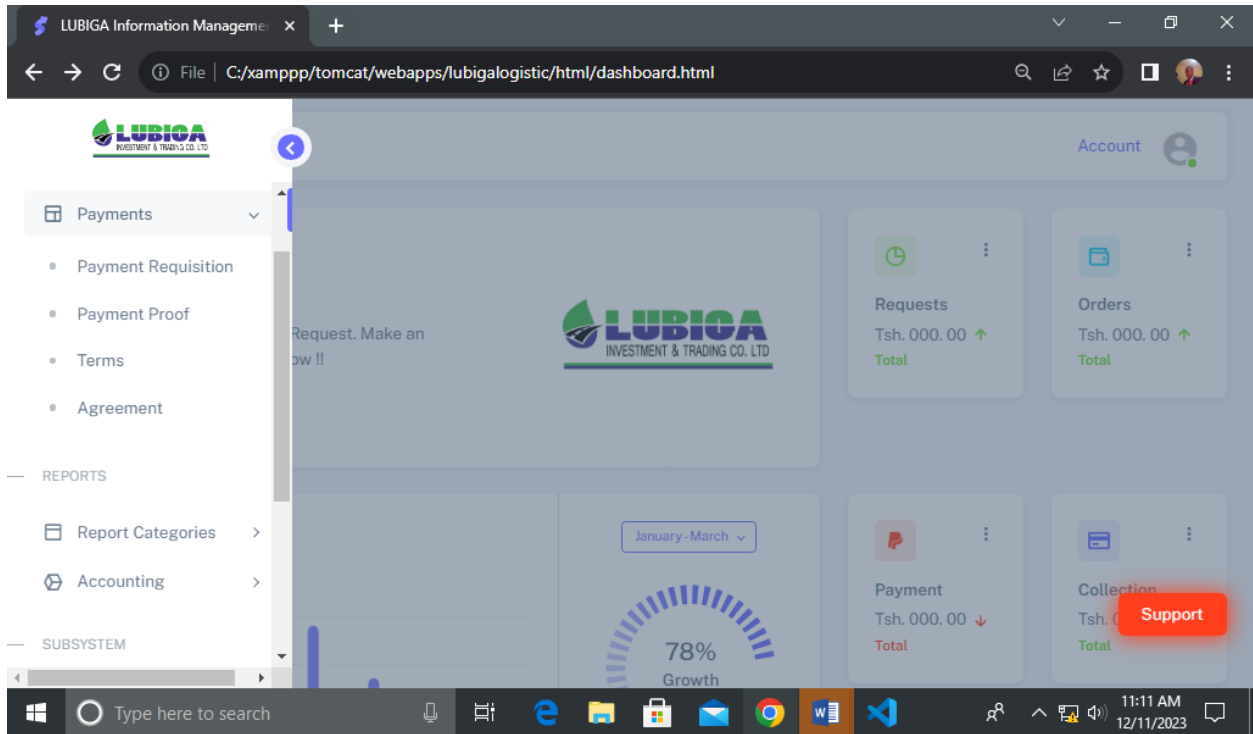
6.4 Terms

On this section, the system user can view the necessary Terms and Conditions provided by the Administration to their clients. Therefore, A system user will get updated terms by clicking on the section named “**Terms**” according to the system navigation section. It appears as follow;



6.5 Agreement

On this section, the system user can view and download the Agreement attachment from the system by clicking on the section named **“Agreement”**. It appears as follow;



7.0 REPORT CATEGORIES

On this section, the system user can interact with the functionality of both Approved Report and Non-Approved Report depends on their own choice of system interactivity.

7.1 Approved Report [Staff Only]

On this section, the system user can interact with the functionality of Approved Reports after being Approved by the Administration. Therefore, the system will enable the system user to get and view the approved reports by first Login as either System Administrator or Office Staff the selecting a certain Time Interval of required Approved Report and finally clicking on the button “Search”. It appears as follow;

LUBIGA Information Management

File | C:/xampp/tomcat/webapps/lubigalogistic/html/dashboard.html

LUBIGA
INVESTMENT & TRADING CO. LTD

Account

- Dashboard
- Purchase
- Payments
- REPORTS
 - Report Categories
 - Approved Reports
 - Non-Approved Reports
 - Accounting
- SUBSYSTEM

Request. Make an
ow !!

LUBIGA
INVESTMENT & TRADING CO. LTD

Requests
Tsh. 000.00 ↑
Total

Orders
Tsh. 000.00 ↑
Total

January - March

78%
Growth

Payment
Tsh. 000.00 ↓
Total

Collection
Tsh. 000.00
Total

Support

Type here to search

11:22 AM
12/11/2023

LUBIGA Information Management

File | C:/xampp/tomcat/webapps/lubigalogistic/html/loginapprovedreport.html

User Privilege [STAFFS ONLY]

Username

Password

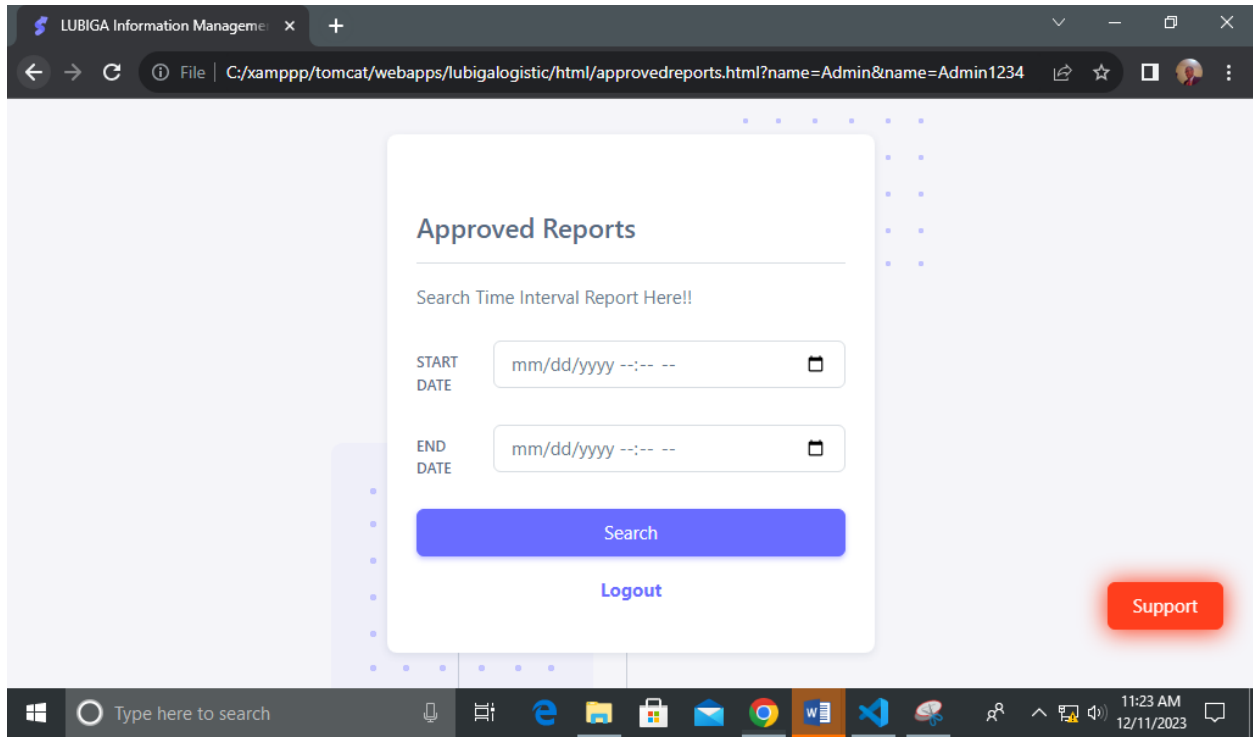
Login

Home

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Developed by [Fndolin](#)

Type here to search

11:21 AM
12/11/2023



7.2 Non-Approved Reports [Staff Only]

On this section, the system user can interact with the functionality of Approved Reports since they are not Yet Approved (Non-Approved) by the Administration. Therefore, the system will enable the system user to get and view the approved reports by first Login as either System Administrator of Office Staff the selecting a certain Time Interval of required Non-Approved Report and finally clicking on the button **“Search”**. It appears as follow;

LUBIGA Information Management

File | C:/xampp/tomcat/webapps/lubigalogistic/html/dashboard.html

LUBIGA
INVESTMENT & TRADING CO. LTD

Account

- Dashboard
- Purchase
- Payments
- REPORTS
 - Report Categories
 - Approved Reports
 - Non-Approved Reports
 - Accounting
- SUBSYSTEM

Request. Make an
ow !!

LUBIGA
INVESTMENT & TRADING CO. LTD

Requests
Tsh. 000.00 ↑
Total

Orders
Tsh. 000.00 ↑
Total

January - March

78%
Growth

Payment
Tsh. 000.00 ↓
Total

Collection
Tsh. 000.00
Total

Support

Type here to search

11:22 AM
12/11/2023

LUBIGA Information Management

File | C:/xampp/tomcat/webapps/lubigalogistic/html/loginapprovedreport.html

User Privilege [STAFFS ONLY]

Username

Password

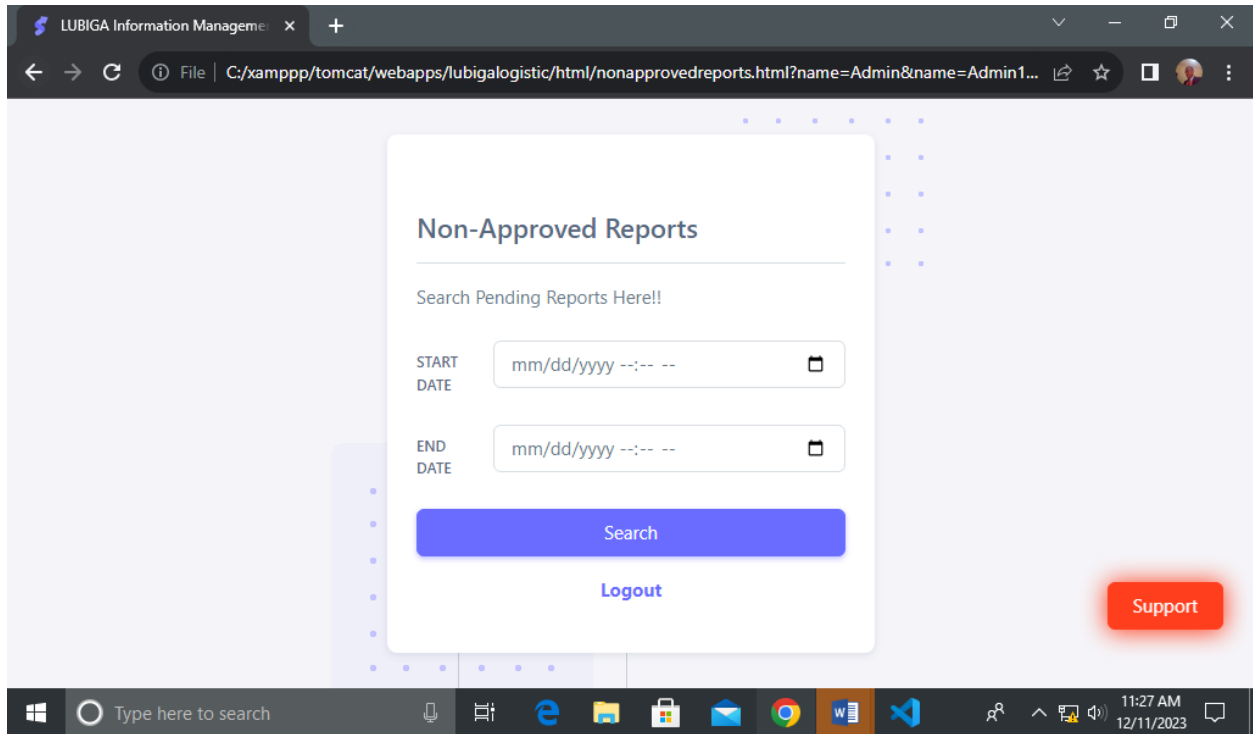
Login

Home

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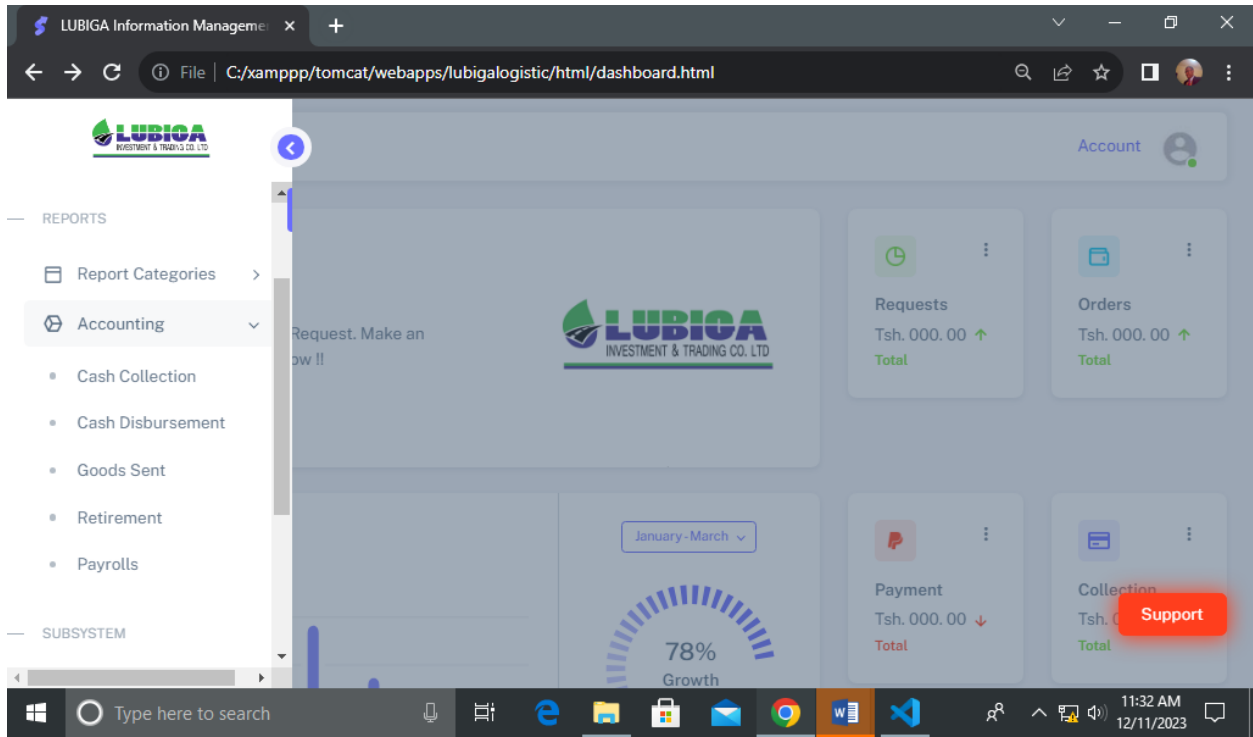
Type here to search

11:21 AM
12/11/2023



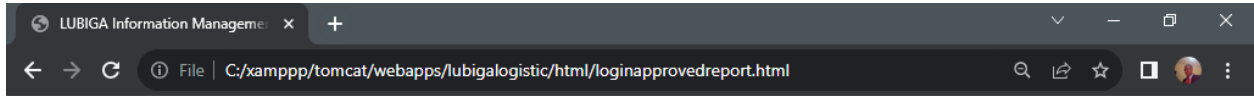
8.0 ACCOUNTING [Staff Only- Accountant]

On this section, the system user can interact with the functionality of accounting depend on either kind of functionality including Cash Collection, Cash Disbursement, Goods Sent, Retirement or Payrolls. It appears as follow;



8.1 Cash Collection [Accountant Only]

On this section, the system user[Accountant] can interact with the functionality of Cash Collection by submitting on the required details and finally the stored information will be well received in the system database by clicking on the section named “Cash Collection” . It Appears as follow;

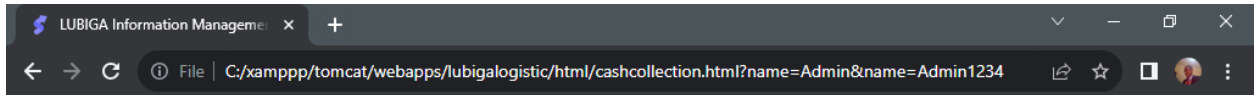


User Privilege [STAFFS ONLY]

Login

[Home](#)

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Cash Collection

Submit a Cash Collection Now !!

DATE

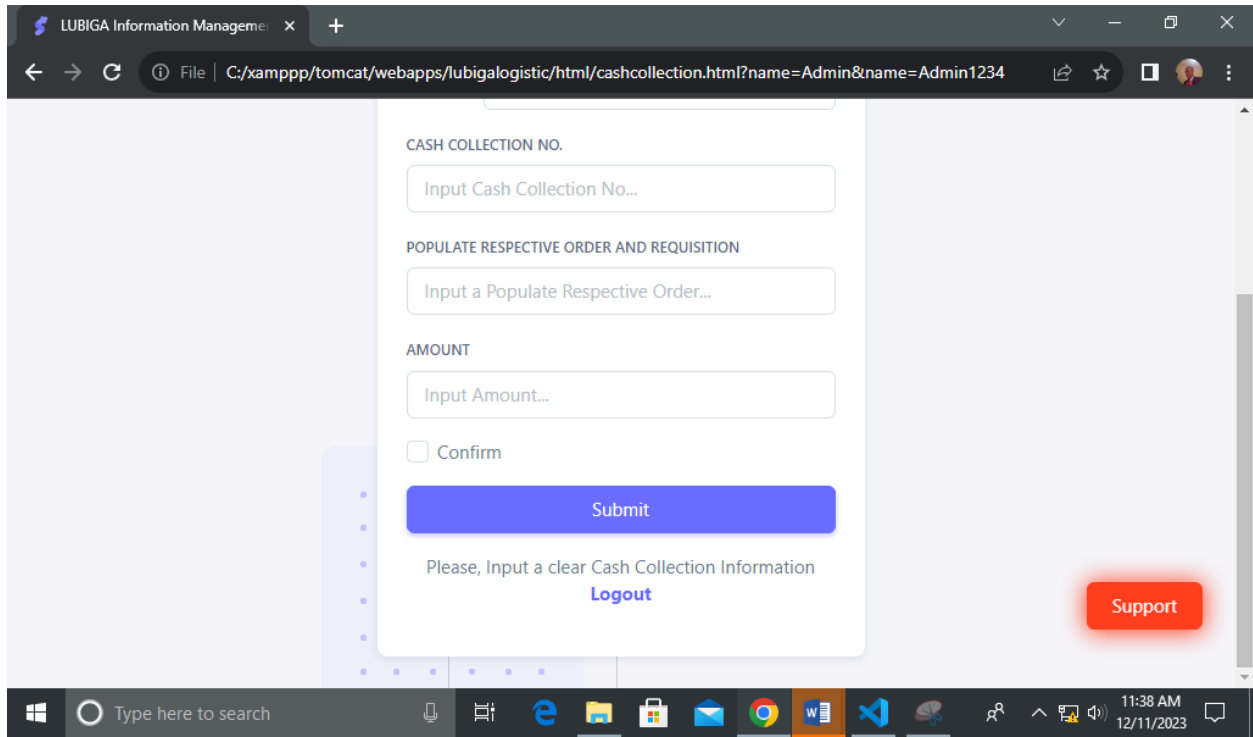
CASH COLLECTION NO.

POPULATE RESPECTIVE ORDER AND REQUISITION

AMOUNT

Support





8.4 Cash Disbursement [Accountant Only]

On this section, the system user[Accountant] can interact with the functionality of Cash Disbursement by submitting on the required details and finally the stored information will be well received in the system database by clicking on the section named “**Cash Disbursement**” . It Appears as follow;

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/dashboard.html

Account

REPORTS

Report Categories >

Accounting ▾

- Cash Collection
- Cash Disbursement
- Goods Sent
- Retirement
- Payrolls

SUBSYSTEM

Request. Make an
ow !!

LUBIGA
INVESTMENT & TRADING CO. LTD

Requests
Tsh. 000.00 ↑
Total

Orders
Tsh. 000.00 ↑
Total

January - March ▾

78%
Growth

Payment
Tsh. 000.00 ↓
Total

Collection
Tsh. 000.00 ↓
Total

Support

Type here to search

11:32 AM
12/11/2023

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/loginapprovedreport.html

User Privilege [STAFFS ONLY]

Username

Password

Login

Home

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Developed by Fridolin

Type here to search

11:21 AM
12/11/2023

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/cashdisbursement.html?name=Admin&name=Admin1234

Cash Disbursement

Submit a Cash Disbursement Now !!

DATE

CD NO.

S/NO. COLUMN

DESCRIPTION (DISBURSED TO)

[Support](#)

Type here to search

11:42 AM 12/11/2023

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/cashdisbursement.html?name=Admin&name=Admin1234

S/NO. COLUMN

DESCRIPTION (DISBURSED TO)

AMOUNT

Confirm

Please, Input a clear Cash Disbursement Information

[Logout](#)

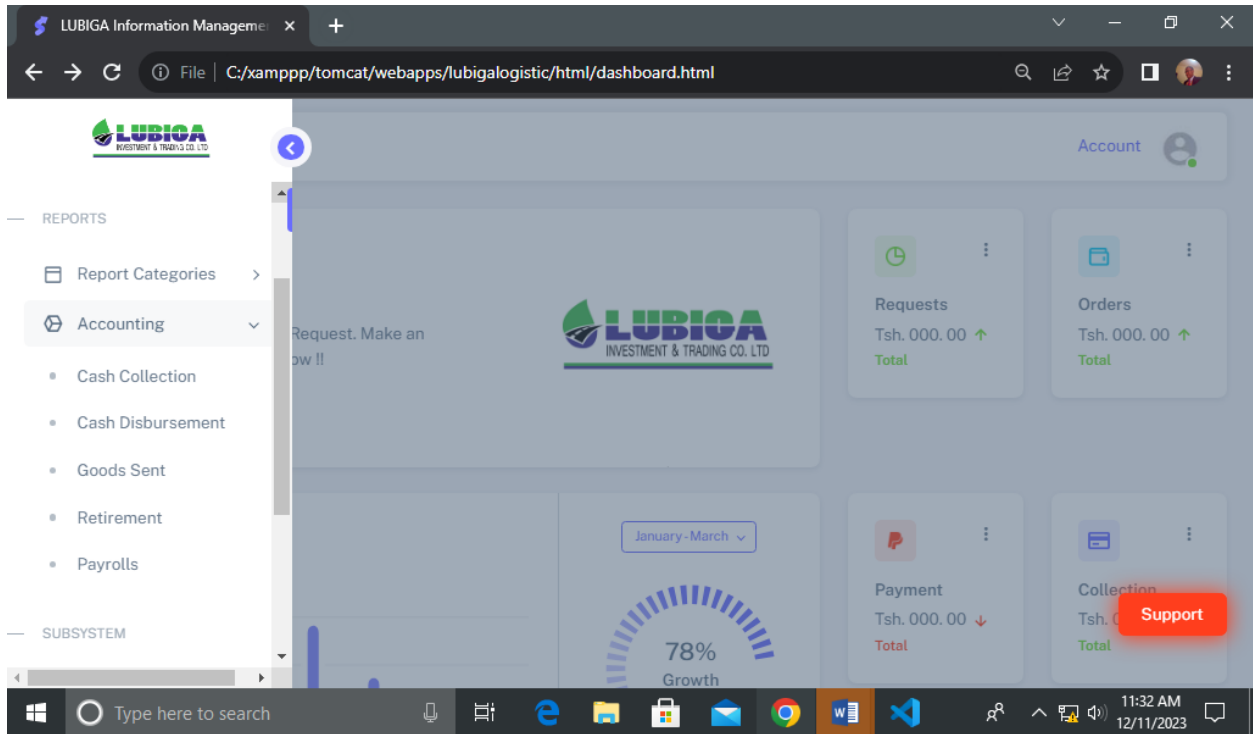
[Support](#)

Type here to search

11:42 AM 12/11/2023

8.6 Goods Sent

On this section, the system user can interact with the functionality of Goods Sent by submitting on the required details and finally the stored information will be well received in the system database by clicking on the section named **“Goods Sent”**. It Appears as follow;



LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/goodssent.html

Goods Sent

Submit Goods Sent Now !!

DATE

GRN NO.

S/NO. COLUMN

PRODUCT DESCRIPTION

Support

Type here to search

11:49 AM 12/11/2023

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/goodssent.html

ORDERED QUANTITY

RECEIVED QUANTITY

VARIANCE QUANTITY

Confirm

Submit

Please, Input a clear Goods Sent Information

Cancel

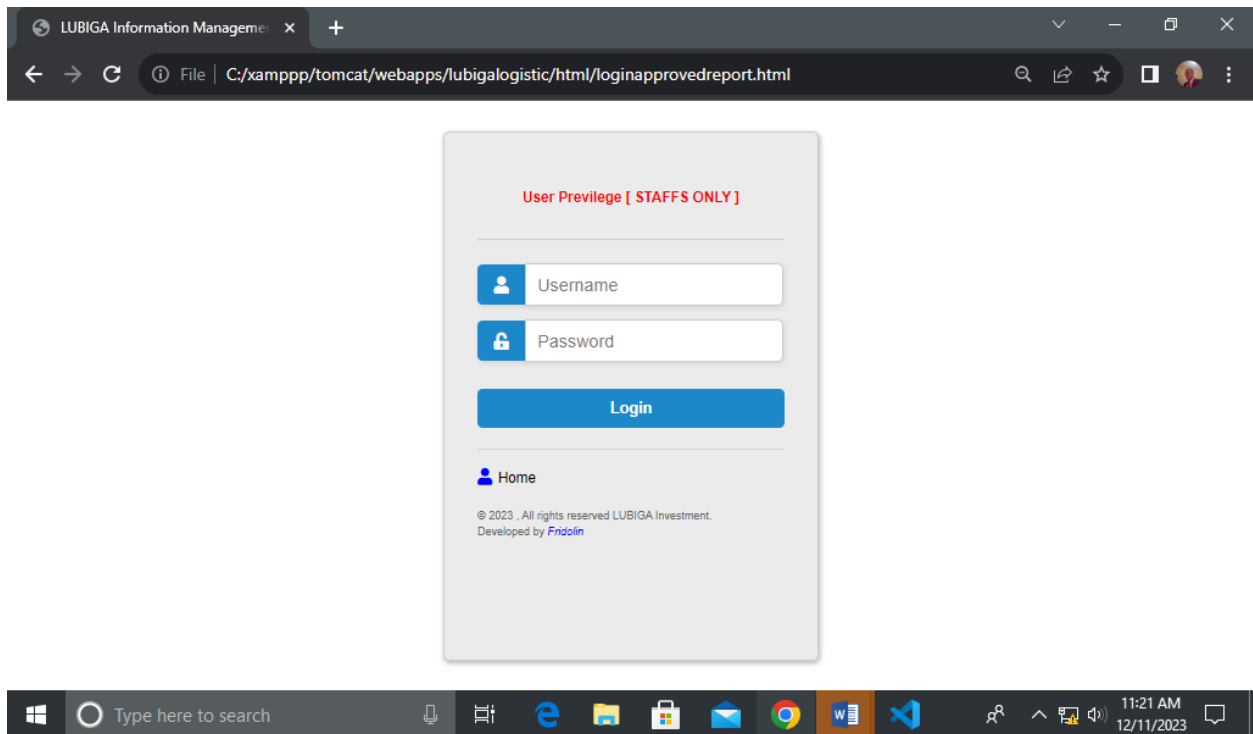
Support

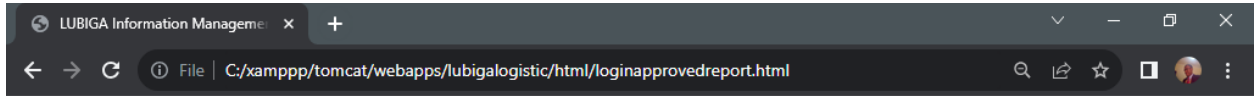
Type here to search

11:50 AM 12/11/2023

8.7 Retirement [Staff Only]

On this section, the system user[Staff Only] can interact with the functionality of Cash Disbursement by submitting on the required details as well as attaching the necessary retirement documents and finally the stored information will be well received in the system database by clicking on the section named “**Retirement**” . It Appears as follow;



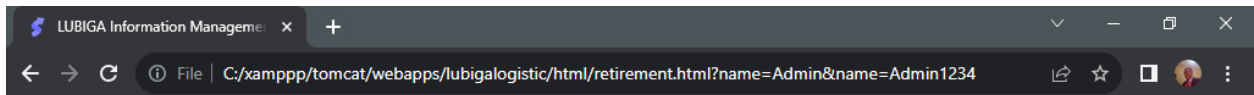


User Privilege [STAFFS ONLY]

Login

[Home](#)

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Retirement Details

Submit Retirement Information Now !!

DATE

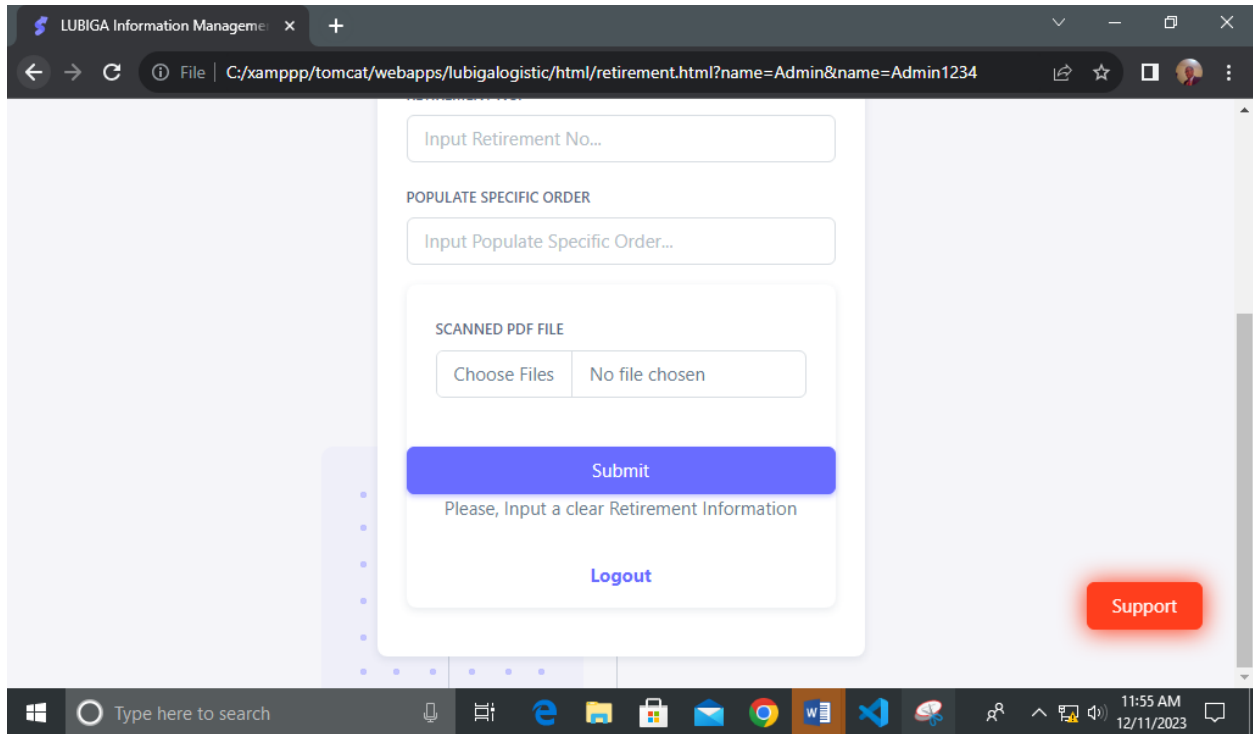
RETIREMENT NO.

POPULATE SPECIFIC ORDER

SCANNED PDF FILE

Support





8.8 Payrolls [Accountant Only]

On this section, the system user [Accountant] can interact with the functionality of making Payrolls to the Office Staffs by submitting the required details and attachment documents including the information about a certain Staff on either their full names, salary scale and other occupational information. Therefore, the submitted details will be well stored in the system database for the further processes by the administration. A system user will interact with this functionality by clicking on the section named **“Payrolls”** as appeared on the system navigation bar. It appears as follow;

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/dashboard.html

Account

REPORTS

Report Categories >

Accounting ▾

- Cash Collection
- Cash Disbursement
- Goods Sent
- Retirement
- Payrolls

SUBSYSTEM

Request. Make an
ow !!

LUBIGA
INVESTMENT & TRADING CO. LTD

Requests
Tsh. 000.00 ↑
Total

Orders
Tsh. 000.00 ↑
Total

January - March ▾

78%
Growth

Payment
Tsh. 000.00 ↓
Total

Collection
Tsh. 000.00
Total

Support

Type here to search

11:32 AM
12/11/2023

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/loginapprovedreport.html

User Privilege [STAFFS ONLY]

Username

Password

Login

Home

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Developed by Fridolin

Type here to search

11:21 AM
12/11/2023

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/payroll.html?name=Admin&name=Admin1234

Payrolls Details

Submit Payrolls Information Now !!

STAFF NAME

STAFF NIDA

STAFF NSSF

STAFF TIN

[Support](#)

Type here to search | 12:02 PM 12/11/2023

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/payroll.html?name=Admin&name=Admin1234

CONTRACT ATTACHMENT(PDF)
 No file chosen

PROJECT / SITE

DEPARTMENT

Please, Input a clear Payrolls Information

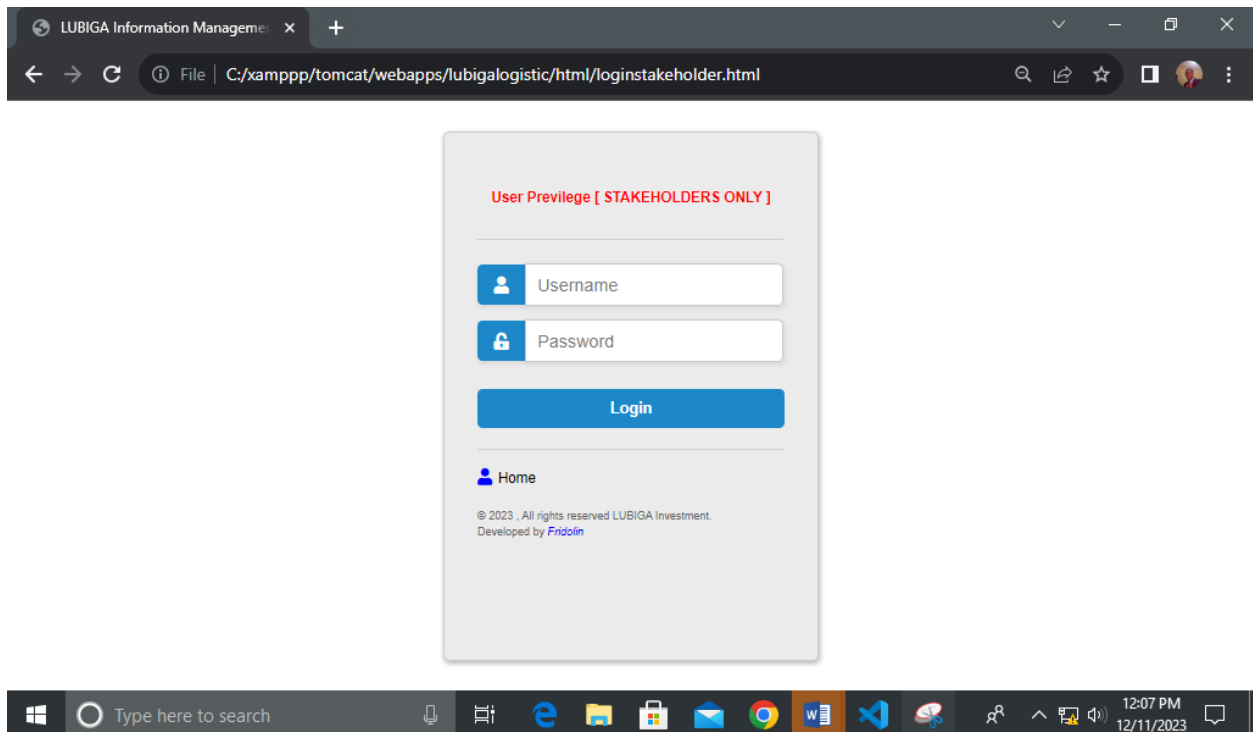
[Logout](#)

[Support](#)

Type here to search | 12:03 PM 12/11/2023

8.9 Stakeholders [Stakeholders Only]

On this section, the system user [Stakeholder] can interact with the functionality of Stakeholders. Therefore, the submitted details will be well stored in the system database for the further processes by the administration. A system user will interact with this functionality by clicking on the section named “**Stakeholders**” as appeared on the system navigation bar. It appears as follow;



LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/stakeholders.html?name=Admin&name=Admin1244

Stakeholders

ACCEPT / REJECT

Click to Select...

Proceed

Reject

Support

Type here to search

12:09 PM 12/11/2023

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/accept.html

Stakeholders

DEPARTMENT

Input a Department Name...

Approve ↑

HEAD OF DEPARTMENT

Input Head of Department...

Approve ↑

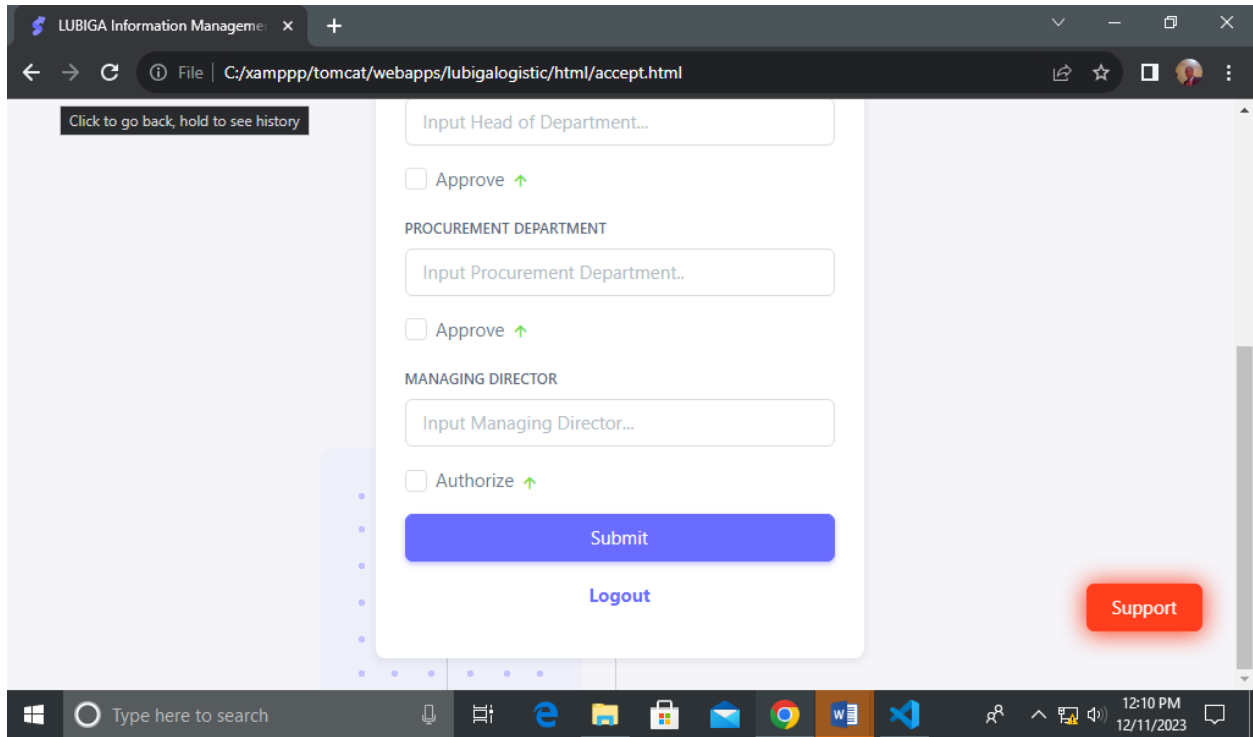
PROCUREMENT DEPARTMENT

Input Procurement Department..

Support

Type here to search

12:13 PM 12/11/2023



9.0 EMPLOYEES [Administration Only]

On this section, the system user can interact with the functionality of Employee Registration whereby the required details of the entire staffs such as Staff Name, gender, Department, bank Account Number etc. Therefore, a system user can interact with this functionality by clicking on the section named “**Employees**” then “**Registration**”. It appears as follow;

LUBIGA Information Management

File | C:/xampp/tomcat/webapps/lubigalogistic/html/dashboard.html

Account

Report Categories

Accounting

SUBSYSTEM

Stakeholders

Employees

- Registration

CALENDAR

Financial Year

Auditing

Request. Make an easy

LUBIGA INVESTMENT & TRADING CO. LTD

Requests Tsh. 000.00 ↑ Total

Orders Tsh. 000.00 ↑ Total

January - March

78% Growth

Payment Tsh. 000.00 ↓ Total

Collection Tsh. 000.00 ↑ Total

Support

Type here to search

12:27 PM 12/11/2023

LUBIGA Information Management

File | C:/xampp/tomcat/webapps/lubigalogistic/html/loginemployeeregistration.html

User Privilege [STAFFS ONLY]

Admin

Password

Login

Home

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Developed by Fridolin

Type here to search

12:24 PM 12/11/2023

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/employee.html?name=Admin&name=Admin1234

Employees Registration

EMPLOYEE FULLNAME
Input Employee FullName...

GENDER
Input Gender...

PHONE NUMBER
Input Phone Number...

DEPARTMENT
Input Department Name...

Support

Type here to search

12:25 PM 12/11/2023

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/employee.html?name=Admin&name=Admin1234

WCF
Input WCF...

ATTACHMENT (PDF FORMAT)
Choose Files No file chosen

Confirm

Register Now

Please, Input a clear Employee Information

Logout

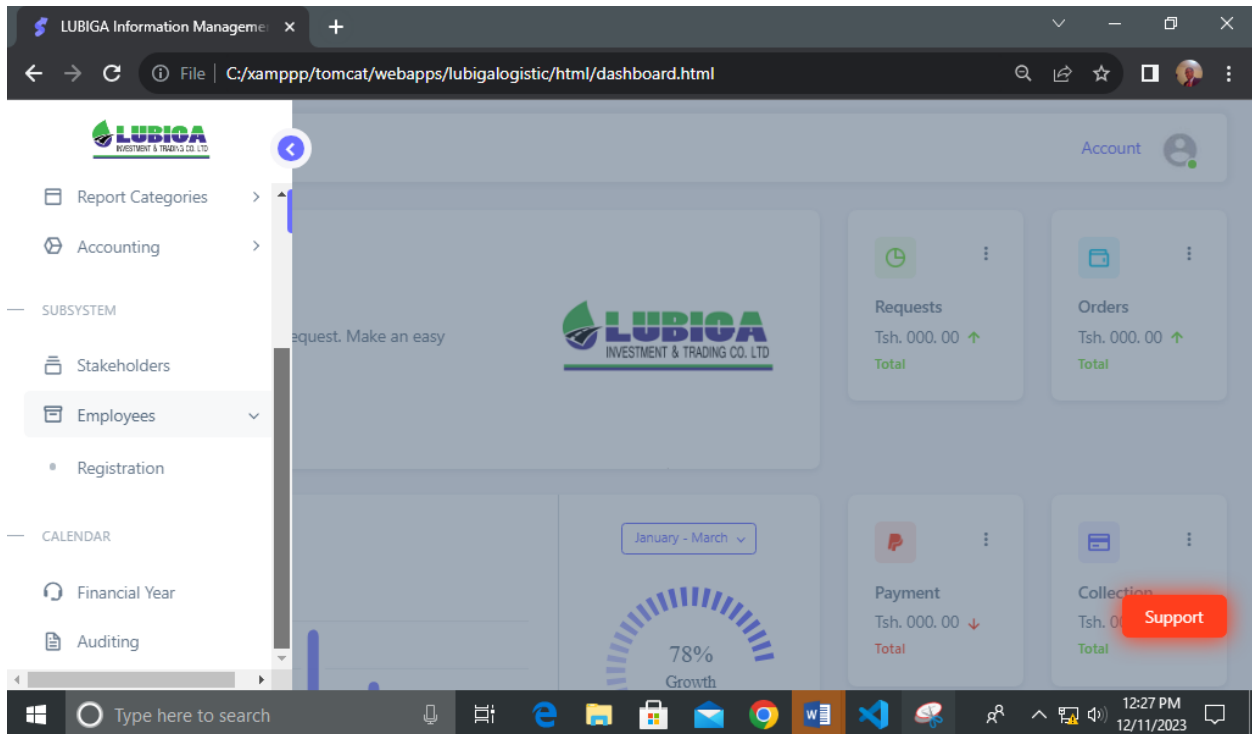
Support

Type here to search

12:26 PM 12/11/2023

10.0 FINANCIAL YEAR

On this section, the system user can interact with the functionality of Financial Year, Whereby He/she can view of a certain Time for the Financial year where for LUBIGA Investment the financial year is **From 1st January to 31st December** Each Year. Therefore, a system user will click on the section named **“Financial Year”** as appear on the system navigation bar. It appears as follow;



LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/financialyear.html

Financial Year (Calendar)

START DATE

January 2023+						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

END DATE

December 2023+						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Support

Type here to search

12:33 PM 12/11/2023

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/financialyear.html

January 2023+						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

END DATE

December 2023+						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Cancel

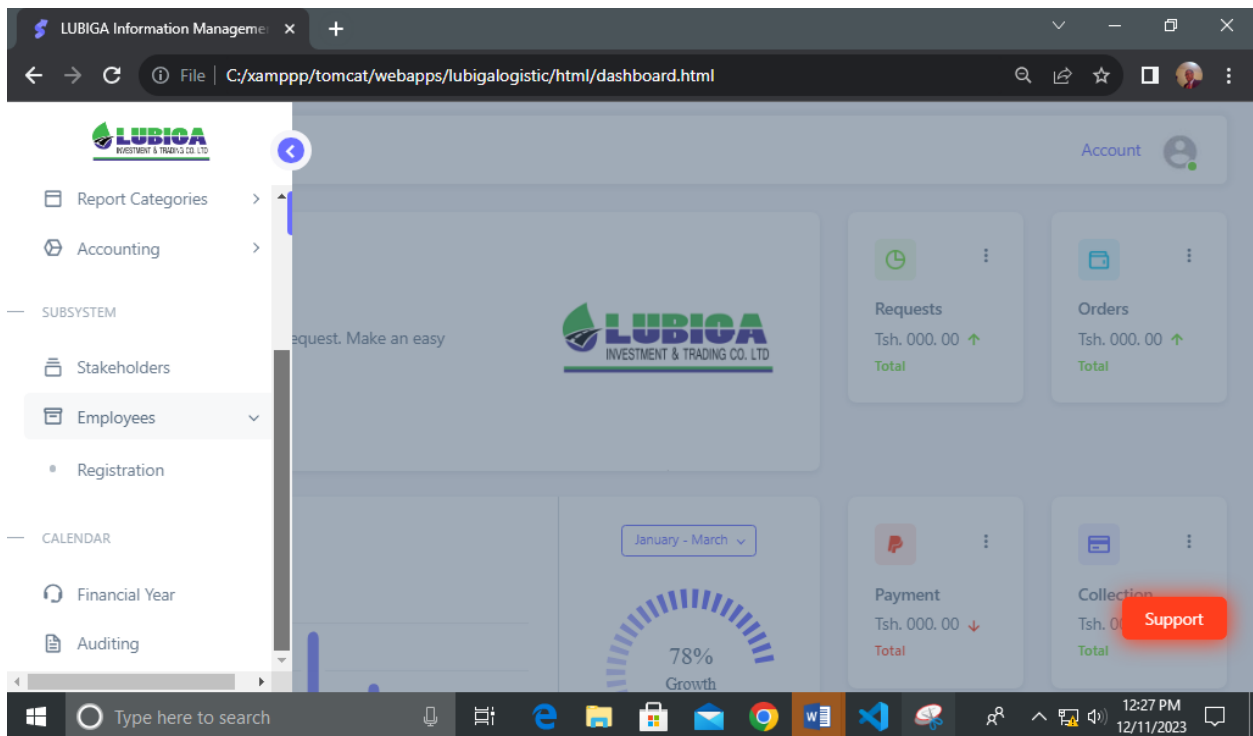
Support

Type here to search

12:33 PM 12/11/2023

11.0 AUDITING

On this section, the system user can interact with the functionality of Auditing, whereby He/ she can view of a certain Time for the Auditing Calendar where for LUBIGA Investment the financial year is From **1st January** to **31st December** Each Year. Therefore, a system user will click on the section named “**Auditing**” as appear on the system navigation bar. It appears as follow;



LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/auditing.html

Auditing (Calendar)

START DATE

January 2023+						
Su	Mo	Tu	We	Th	Fr	Sa
*1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

END DATE

December 2023+						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Support

Type here to search

12:37 PM 12/11/2023

LUBIGA Information Management x +

File | C:/xampp/tomcat/webapps/lubigalogistic/html/auditing.html

January 2023+						
Su	Mo	Tu	We	Th	Fr	Sa
*1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

END DATE

December 2023+						
Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	*31				

Cancel

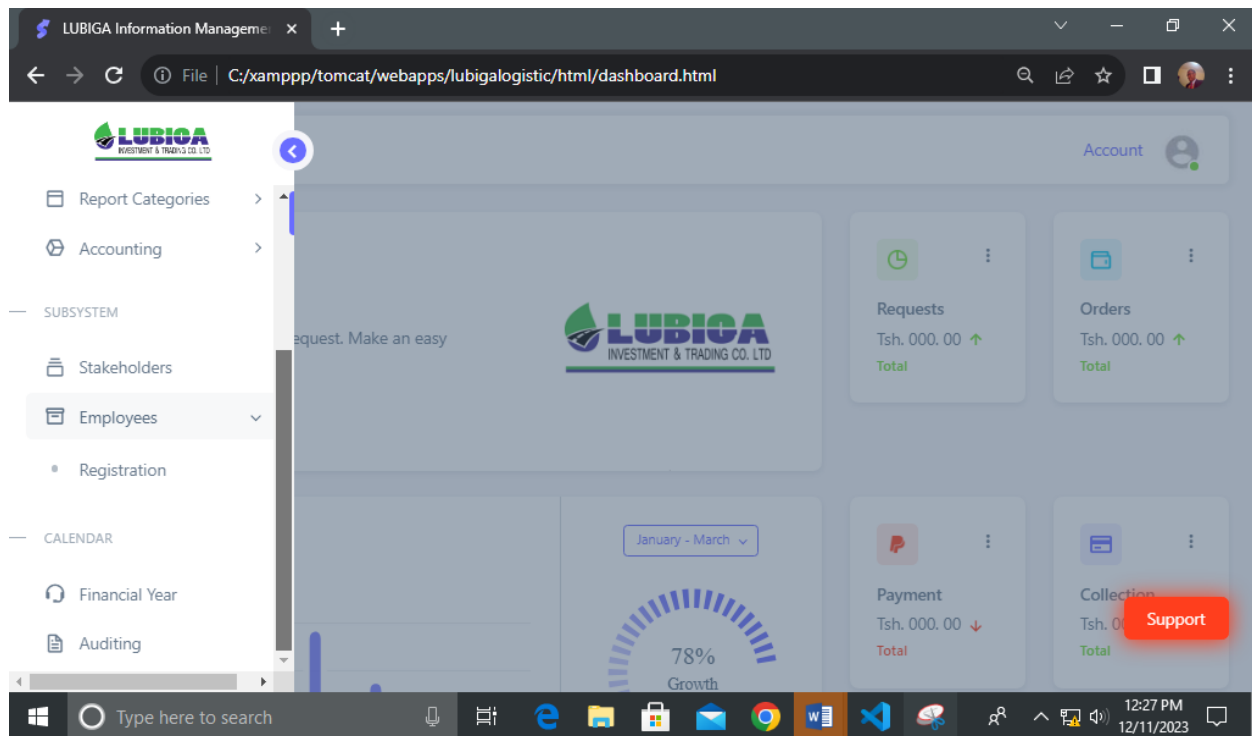
Support

Type here to search

12:38 PM 12/11/2023

12.0 CUSTOMER SUPPORT AND MAINTENANCE

On this section, the system user can interact with the functionality of Customer Support and maintenance on the system whereby he/ she can click on the red colored button named “Support” to get an instant support from the person who is responsible for Customer Support. It appears as follow;



MAINTENANCE

On this section, a system user can get a periodic technical updates and maintenance of the system for the best targeted improvements and system great performance depend on the required aims of the system owner in cooperation to the technical developer.